

WatchGuard® 24 Hour Plan



PLAN B (WatchGuard) This plan provides 24 hour expert service and preventive maintenance for your home heating system. A great value for priceless "peace of mind".

- 24-Hour Emergency Service with telephone support by our staff of expert Westmore Fuel Technicians. All our service vehicles are equipped with GPS and Automated Wireless systems, so we can quickly locate the closest service vehicle to dispatch in an emergency.
- Annual Preventive Maintenance Visit (See next column)

WatchGuard® Ultra 24 Hour Plan



PLAN B (WatchGuard ULTRA) This plan provides expert service, preventive maintenance, and parts coverage for residential oil heat systems.

- 24-Hour Emergency Service with telephone support by our staff of expert Westmore Fuel Technicians. All our service vehicles are equipped with GPS and Automated Wireless systems, so we can quickly locate the closest service vehicle to dispatch in an emergency.
- Annual Preventive Maintenance Visit (See next column)
- Coverage of all parts & labor marked with blue dots under "Parts & Labor Coverage" on next column

Covers Over \$3000 in Parts!

Gold Plus® 24 Hour Plan



PLAN C (Gold Plus) This comprehensive plan is simply the best service plan available in this area. It provides worry free 24 hour coverage of all major components of your heating system, including many expensive, hard to replace parts.

- 24-Hour Emergency Service with telephone support by our staff of expert Westmore Fuel Technicians. All our service vehicles are equipped with GPS and Automated Wireless systems, so we can quickly locate the closest service vehicle to dispatch in an emergency.
- Annual Preventive Maintenance Visit (See next column)
- Extended parts & labor coverage (All parts & labor marked with both Red & Blue dots under "Parts & Labor Coverage" on next column)

Saves Over \$5000 in Parts!

Parts & Labor Coverage (for repair or replacement)

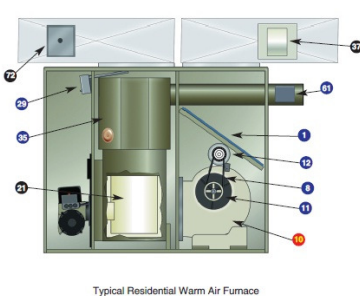
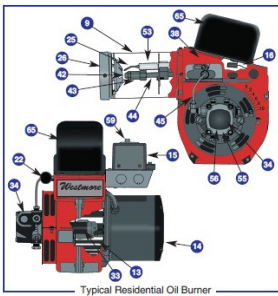
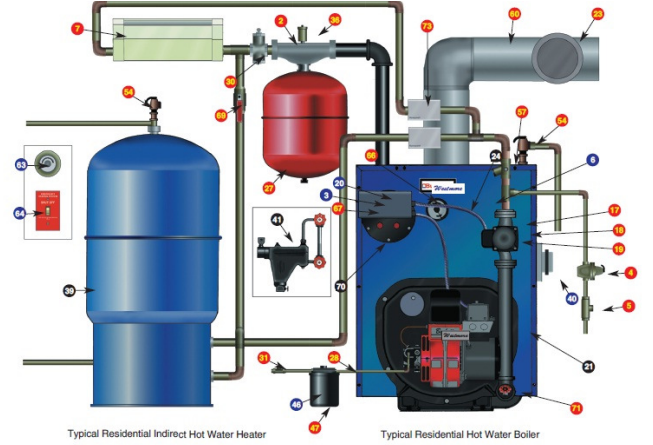
- 1 Air filters (1 change)
 - 2 Air scoops
 - 3 Aquastats
 - 4 Automatic Water leaders
 - 5 Back flow preventor
 - 6 Baffles
 - 7 Base boards & radiation units
 - 8 Belts
 - 9 Blast tubes
 - 10 Blower Housing
 - 11 Blower motor pulleys
 - 12 Blower motors (Max 1/3 HP Heat)
 - 13 Burner tubes
 - 14 Burner motors
 - 15 Call bell relay controls
 - 16 Cabinet coils
 - 17 Circulator Bearing Assy. & gaskets
 - 18 Circulator coupling
 - 19 Circulator motor (Max. 1/8 HP)
 - 20 Circulator relays
 - 21 Delayed oil valves
 - 22 Draft regulators
 - 23 Electrodes
 - 24 End cones
 - 27 Expansion tanks
 - 28 Exposed oil lines
 - 29 Fan & limit controls
 - 30 Flow Check Valve
 - 31 Fire valves
 - 32 Flow restrictors (not shown)
 - 33 Fuel Pump coupling
 - 34 Fuel pumps
 - 35 Gas heat exchanger diagnosis
 - 36 High vents
 - 38 Ignition wires
 - 40 Low voltage transformers
 - 42 Nozzles
 - 43 Nozzle Adapter
 - 44 Nozzle Line (Internal)
 - 45 Nozzle Line (External)
 - 46 Oil filter cartridge (1 change)
 - 47 Oil filter assembly
 - 48 Oil tank duplex fitting (not shown)
 - 49 Oil tank fill cap (not shown)
 - 50 Oil tank gauge (not shown)
 - 51 Oil tank Vent alarm (not shown)
 - 52 Oil tank vent pipe (not shown)
 - 53 Porcelain Insulators
 - 54 Pressure relief valves
 - 55 Pump gaskets
 - 56 Pump strainers
 - 57 Purge valves
 - 58 Radiator valves (not shown)
 - 59 Re-set button
 - 60 Smoke pipe
 - 61 Stack relays
 - 62 Steam vents (not shown)
 - 63 Thermostats (standard) (dock)
 - 64 Toggle switches
 - 65 Transformers (Ignition)
 - 66 Tractor (Temp. & Pressure gauge)
 - 67 Trip assemblies
 - 68 Tripped circuit breakers & fuses
 - 69 Valves (Ball, Gate)
 - 71 Water Drain Valves
 - 73 Zone valves
 - 74 Zone dampers
- Not covered for reference only**
- 21 Combustion chambers
 - 24 Electrical wiring on furnace
 - 27 Humidifiers
 - 39 Indirect hot water heaters
 - 41 Low water cut off
 - 70 Water coil

Terms & conditions: A detailed description of all terms and conditions applicable to Westmore service plans is available upon request.

Annual Preventive Maintenance Visit

This comprehensive annual tune-up (Included with ALL Westmore Service Plans) will insure that your system is always running safely, reliably, and at its peak efficiency. This visit includes...


- System safety inspection
- Vacuum cleaning and inspection of heat exchanger, combustion chamber, and exhaust system
- Nozzle, strainer, oil filter, & air filter inspection and change
- Motor lubrication
- Ignition & control calibration
- Combustion efficiency analysis which includes: draft analysis, flue gas analysis, stack temp/heat loss analysis, and efficiency report



Quality Heating Equipment


Westmore Fuel only installs quality, name brand heating and hot water equipment. Our highly trained professionals will provide you with an accurate cost of upgrading your heating system. To help you conserve energy and protect your energy dollars, we'll also perform an in-home heating audit. Our new Fuel Savings Analysis Calculator (FSA), is a tool especially designed to show you how much energy and money you can save with new equipment. Westmore will perform a heat/loss evaluation and ask you plenty of questions, to insure we provide you with the right system for your energy needs. That's our promise!

Utica Boilers




Utica boilers feature durable high quality cast iron construction, and high efficiency Riello Burners. Models are available with built-in hot water makers as well.

Buderus



Buderus has been the choice for high-end heating for decades. Representing European cutting-edge technology, Buderus has combined a compact, high efficiency boiler with an indirect hot water heater that makes an unbeatable combination. In the vertically stacked configuration, the system takes up a minimal amount of floor space, yet provides fast, reliable heat and a near-limitless supply of domestic hot water.

Thermo Pride



Thermo Pride Warm air furnaces provide quality, efficiency, and reliability that has made them a legendary name in oil fired furnaces. Westmore installs complete ducted systems including air conditioning. These furnaces are also available with humidifiers, and electronic air purification systems.

Boch



Boch Oil fired hot water heaters produce more hot water than just about any other type of heater. Converting from gas or electric can save you hundreds each year!

Phase III



Phase III indirect hot water heaters provide a near limitless supply of hot water for just pennies a day. These units attach to an existing boiler and require almost no maintenance!

About our service staff...

All of the service staff members at Westmore Fuel take pride in their craftsmanship and ability to get the job done right the first time! Our technicians are all trained at state approved Heating schools, and then licensed by the state, and all are fully insured. Westmore technicians are also employed directly by Westmore Fuel (We do not use subcontractors). They will arrive at your home neatly dressed, clean, and in a marked Westmore Fuel service vehicle. Our technicians have the highest respect for your personal property, and can be TRUSTED to act properly and courteously when in your home. This is something Westmore Fuel takes very seriously. As always, we welcome your questions and suggestions so we can continue to improve our services, and we encourage you to write or call us any time you have a question concerning your Heating needs.

How do I take advantage of one of these comprehensive service plans? Just call our offices any time and ask for a service representative. You may also send in the price card included with this pamphlet.



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Low Buffer, High Performance Bio-heating Fuel



Residential Service Plans



A Company Built Around Its Customers