This plan provides expert service, preventive maintenance, and parts coverage for residential oil heat systems.

- **24-Hour Emergency Service** with telephone support by our staff of expert Westmore Fuel Technicians. All our service vehicles are equipped with GPS and Automated Wireless Systems, so we can quickly locate the closest service vehicle to dispatch in an emergency.

- **Annual Preventive Maintenance Visit** (See next column)

- **Coverage of all parts & labor marked with blue dots** under “Parts & Labor Coverage” on next column

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**WatchGuard® Ultra 24 Hour Plan**

This comprehensive plan is simply the best service plan available in this area. It provides worry free 24 hour coverage of all major components of your heating system, including many expensive, hard to replace parts.

- **24-Hour Emergency Service** with telephone support by our staff of expert Westmore Fuel Technicians. All our service vehicles are equipped with GPS and Automated Wireless Systems, so we can quickly locate the closest service vehicle to dispatch in an emergency.

- **Annual Preventive Maintenance Visit** (See next column)

- **Coverage of all parts & labor marked with blue dots** under “Parts & Labor Coverage” on next column

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**Gold Plus® 24 Hour Plan**

This plan provides expert service, preventive maintenance, and parts coverage for residential oil heat systems.

- **24-Hour Emergency Service** with telephone support by our staff of expert Westmore Fuel Technicians. All our service vehicles are equipped with GPS and Automated Wireless Systems, so we can quickly locate the closest service vehicle to dispatch in an emergency.

- **Annual Preventive Maintenance Visit** (See next column)

- **Coverage of all parts & labor marked with blue dots** under “Parts & Labor Coverage” on next column

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**Parts & Labor Coverage** for repair or replacement

- Covered by Westmore Gold Plus and Gold Plus

- Covered only on Gold Plus

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**Annual Preventive Maintenance Visit** (See next column)

- Coverage of all parts & labor marked with blue dots under “Parts & Labor Coverage” on next column

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**Terms & Conditions**: A detailed description of all terms and conditions applicable to Westmore service plans is available upon request.

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**Annual Preventive Maintenance Visit**

This comprehensive annual tune-up (Included with ALL Westmore Service Plans) will insure that your system is always running safely, reliably, and at its peak efficiency.

- **This visit includes...**
  - System safety inspection
  - Vacuum cleaning and inspection of heat exchanger, combustion chamber, and exhaust system
  - Nozzle, strainer, oil filter, & air filter inspection and change
  - Motor lubrication
  - Ignition & control calibration
  - Combustion efficiency analysis which includes: draft analysis, flue gas analysis, stack temp/heat loss analysis, and efficiency report

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**Typical Residential Indirect Hot Water Heater**

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**Typical Residential Oil Burner**

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**Typical Residential Warm Air Furnace**

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**Typical Residential Hot Water Boiler**
Quality Heating Equipment

Westmore Fuel only installs quality, name brand heating and hot water equipment. Our highly trained professionals will provide you with an accurate cost of upgrading your heating system. To help you conserve energy and protect your energy dollars, we’ll also perform an in-home heating audit. Our new Fuel Savings Analysis Calculator (FSA), is a tool especially designed to show you how much energy and money you can save with new equipment. Westmore will perform a heat/loss evaluation and ask you plenty of questions, to insure we provide you with the right system for your energy needs. That’s our promise!

With Hybrid Energy Recovery, System 2000 produces your home’s heat plus almost endless hot water! It runs so efficiently and quietly. Its heavily insulated storage tank provides a ready supply of hot water. With System 2000’s Hybrid Energy Recovery cycle, no heat energy is left wasted in the boiler. In addition, System 2000 can be installed with or without a chimney.

Buderus

Buderus has been the choice for high-end heating for decades. Representing European cutting-edge technology, Buderus has combined a compact, high efficiency boiler with an indirect hot water heater that makes an unbeatable combination. In the vertically stacked configuration, the system takes up a minimal amount of floor space, yet provides fast, reliable heat and a near-limitless supply of domestic hot water.

Thermo Pride

Thermo Pride Warm air furnaces provide quality, efficiency, and reliability that has made them a legendary name in oil fired furnaces. Westmore installs complete ducted systems including air conditioning. These furnaces are also available with humidifiers, and electronic air purification systems.

Bock

Bock oil fired hot water heaters provide more hot water than just about any other type of heater. Converting from gas or electric can save you hundreds each year!

Phase III

Phase III indirect hot water heaters provide a near limitless supply of hot water for just pennies a day. These units attach to an existing boiler and require almost no maintenance!

About our service staff...

All of the service staff members at Westmore Fuel take pride in their craftsmanship and ability to get the job done right the first time!

Our technicians are all trained at state approved heating schools, licensed by the state and are fully insured. Westmore technicians are also employed directly by Westmore Fuel (We do not use subcontractors). They will arrive at your home neatly dressed, clean, and in a marked Westmore Fuel service vehicle.

Our technicians have the highest respect for your personal property, and can be TRUSTED to act properly and courteously when in your home. This is something Westmore Fuel takes very seriously.

As always, we welcome your questions and suggestions so we can continue to improve our services, and we encourage you to write or call us any time you have a question concerning your Heating needs.

How do I take advantage of one of these comprehensive service plans?

Just call our offices any time and ask for a service representative. You may also send in the price card included with this pamphlet.

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Residential Service Plans

A Company Built Around Its Customers